# ISO/IEC 20000:2018 Transition

# ISO/IEC 20000:2018 Transition (PECB)

**PECB**

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## About this Course:

- The [ISO/IEC 20000](#) Transition training course enables you to gain a thorough understanding of the differences between ISO/IEC 20000-1:2011 and ISO/IEC 20000-1:2018. During this training course, you will be able to acquire the necessary knowledge and expertise to support an organization in planning and implementing the process of transitioning from an ISO/IEC 20000-1:2011 SMS to ISO/IEC 20000-1:2018 in a timely manner.
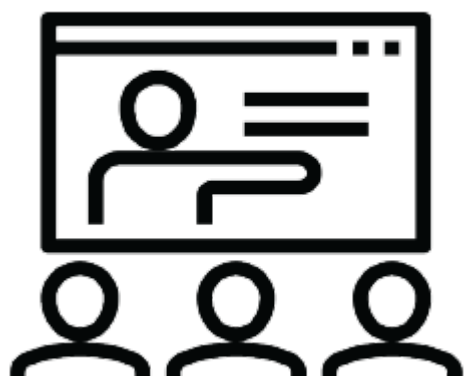
  After becoming acquainted with the new concepts and requirements of ISO/IEC 20000-1:2018, you can sit for the exam and apply for a "PECB Certified ISO/IEC 20000:2018 Transition" credential. By holding a PECB Transition Certificate, you will be able to demonstrate that you have the practical knowledge and professional capabilities to successfully apply the ISO/IEC 20000-1:2018

changes to an existing SMS.

# Course Goals/Skills:

- Learn about the main differences between ISO/IEC 20000-1:2011 and ISO/IEC 20000-1:2018
- Comprehend the new concepts and requirements of ISO/IEC 20000-1:2018
- Learn how to effectively apply the ISO/IEC 20000-1:2018 changes to an existing Service Management System (SMS)
- Understand the new high-level structure of ISO/IEC 20000-1:2018 and learn how to apply it to an existing SMS

# Course Format:

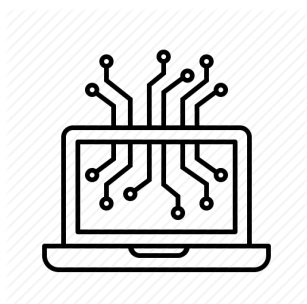| | |
|---|---|
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| **Присъствен (Classroom) Курс в Учебната ни зала или В Офис на Клиент** | **Онлайн (Online/Virtual) Курс във виртуална зала с инструктор** |

# Course Language Option:

| Български (Bulgarian) | Английски (English) |
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You can choose the language in which the training will be conducted — Bulgarian or English. All our instructors are fluent in English.

# Student Guides:

The training materials are available in electronic format. They can be used online / offline on any

**device. Lifetime access.**

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# <span style="color:red">Lab Environment</span>:

**Each student has their own lab environment where the exercises are conducted, part of the course. You do not need to install software on a computer or special hardware requirements.
Participants in a face-to-face format in our Training Center have an individual computer during the training.**

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# At Course Completion:

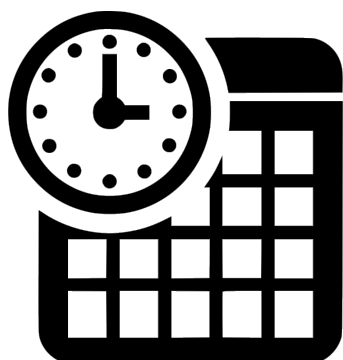| | |
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| **Lifetime Access - Video Archive 24/7** | **Certificate of Course Completion** |

**Lifetime access to a video archive with recording of each individual lecture.**
**Official internationally recognized certificate for completed training course.**

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# Course Duration:



- 2 working days (09:00 — 17:00)
  **or**
  **16 hours  training (theory and practice) in non-working hours lasting 2 weeks**
  Saturday and Sunday 10:00 — 14:00, 14:00 — 18:00, 18:00 — 22:00
  Monday and Wednesday 19:00 — 23:00

Tuesday and Thursday 19:00 — 23:00

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# Payments:

VISA  MasterCard  Maestro  AMERICAN EXPRESS

PayPal  BANK TRANSFER

An application for an invoice shall be accepted at the time of entry of the relevant course.

An invoice is issued within 7 days of confirmation of payment.

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# Next Class:

Apr 6
6 April 2024 @ 10:00 - 28 April 2024 @ 14:00 EEST ↻

## [Linux Professional Institute LPIC-1 prep for 101-500 and 102-500 (4 weeks)](#)

Apr 7
7 April 2024 @ 10:00 - 29 April 2024 @ 14:00 EEST ↻

## [Linux Professional Institute LPIC-1 prep for 101-500 and 102-500 (4 weeks)](#)

Apr 13
13 April 2024 @ 10:00 - 5 May 2024 @ 14:00 EEST ↻

## [Linux Professional Institute LPIC-1 prep for 101-500 and 102-500 (4 weeks)](#)

Apr 14

14 April 2024 @ 10:00 - 6 May 2024 @ 14:00 EEST  ↻

## [Linux Professional Institute LPIC-1 prep for 101-500 and 102-500 (4 weeks)](#)

Apr 22

22 April 2024 @ 09:00 - 25 April 2024 @ 17:00 EEST  ↻

## [AZ-801T00: Configuring Windows Server Hybrid Advanced Services](#)

[View Calendar](#)

For more information, use the contact format. We will contact you to confirm the data.